

**LIST OF EQUIPMENTS AND MATERIALS OF INFORMATION TECHNOLOGIES (IT)/ITES ENABLED SERVICES(ITES)  
(DOMESTIC CRM VOICE)**

Finalized by the Technical Committee Members on 27.07.2023

Sl. No.	Equipments/ Materials	Specifications	Required No.
1	Telephone	VOIP	06 no.
2	Voice recorder		01 no.
3	IVR and software		
4	White Board		1 no.
5	Markers and Eraser		4 no.
6	Projector with screen	LED	1Set
7	Faculty's PC/Laptop	i-5, RAM-8GB, SSD-512(min)	1Set
8	Supporting software		
9	Intranet	Lan cable (RJ 45) Modem, Router	
10	Email		
11	IMS		
12	Learning management system e.g. Model, Blackboard to enable blended learning		
13	Microphone/ voice system for lecture and class activities	Table talk Microphone/Head Phone	12no.
14	Handy Camera		01 no.
15	Staples		
16	Glue		
17	Chart paper		
18	Sketch pen's		
19	Paint Box		
20	Scale		